

Three ways to get support

Here's a simple guide to help you submit a support request so we can serve you better.



Telephone

- If the issue is keeping you from working and you need it fixed immediately
- If you can't contact us by email or through your MNP Digital Service Portal
- If it's after support hours and you need help ASAP
- Toll-Free: 1-888-224-5770



MNP Digital Service Portal

- The best place to start for non-critical requests and less time-sensitive items
- A quick and easy way to get a ticket created and assigned to our support team
- Submit tickets, update and track progress, communicate directly with our technicians, and so much more



Email

- When you don't have access to your MNP Digital Service Portal
- Our system will create a ticket, and you'll receive an email confirming your request
- An assigned technician will contact you as soon as we can assist
- support@mnptechnology.ca