



Accessibility Standards for Customer Service in Ontario - Feedback Form

At MNP we strive to improve accessibility for our customers with disabilities. We would like to hear your comments, questions, and suggestions about the provision of our goods and services to people with disabilities.

Date:

Location:

1. Were you satisfied with the customer service we provided you?

- Yes
- No
- Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments:

3. Did you have any problems accessing our goods and services?

- Yes
- No
- Somewhat

Comments:

Additional Comments:

Contact information – Please Print Clearly or Type (optional)

Name: _____

Phone Number: _____

Email: _____

Please submit your feedback by using one of the following methods:

- Emailing your completed form directly to MNP at accessibilityfeedback@mnp.ca
- Submitting your completed form in person or via mail to any local MNP Ontario office.
- Visiting or calling a local Ontario office and verbally submitting the information.

Should you require an alternate method of submitting your customer feedback please contact:

Human Capital
7th Floor, 715 5th Avenue SW
Calgary, AB T2P 2X6
phone: (403) 444-0150
fax: (403) 539-6257
email: accessibilityfeedback@mnp.ca